



Contract - Detailed

Pella Window and Door Showroom of Omaha

14478 Crest Rd.

Omaha, NE 68138

Phone: (402) 331-9225 Fax: (402) 331-3076

Sales Rep Name: Drobny, Brian

Sales Rep Phone: (402) 660-7148

Sales Rep Fax:

Sales Rep E-Mail: briandrobny@pellaomaha.com

Customer Information		Project/Delivery Address		Order Information	
McNeil Company Builders 4666 S 132nd Street OMAHA, NE 68137 Primary Phone: Mobile Phone: Fax Number: (402) 3330182 E-Mail: accounting@mcneilcompany.com Contact Name: Great Plains #: MCNEILBLDR Customer Number: 1002066689 Customer Account: 1000228280		3435 N 140th Circle/McNeil Company Builders Lot # OMAHA, NE County: Owner Name: McNeil Company Builders Owner Phone: 4023331462		Quote Name: White Lifestyle II Order Number: 230 Quote Number: 20311496 Order Type: Installed Sales Wall Depth: Payment Terms: Net 30 Days Tax Code: USETAX Cust Delivery Date: None Quoted Date: 12/16/2025 Contracted Date: Booked Date: Customer PO #:	
Accessories Managed / Delivery Date					
Window Screens	12/16/2025	Window Hardware	12/16/2025		

Line #	Location:	Attributes		
10	Hobby Rm			

Rough Opening: 50 - 3/4" X 47 - 3/4"

21ISTNWH0100 - A - Window Install Per LF - NCI - Single Unit	Qty	17
21NCI0300 - Install Package	Qty	1

Thank You For Purchasing Pella® Products

PELLA WARRANTY:

Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details, taking special note of the two important notice sections regarding installation of Pella products and proper management of moisture within the wall system. Neither Pella Corporation nor the Seller will be bound by any other warranty unless specifically set out in this contract. However, Pella Corporation will not be liable for branch warranties which create obligations in addition to or obligations which are inconsistent with Pella written warranties.

Clear opening (egress) information does not take into consideration the addition of a Rolscreen [or any other accessory] to the product. You should consult your local building code to ensure your Pella products meet local egress requirements.

Per the manufacturer's limited warranty, unfinished mahogany exterior windows and doors must be finished upon receipt prior to installing and refinished annually, thereafter. Variations in wood grain, color, texture or natural characteristics are not covered under the limited warranty.

INSYNCTIVE PRODUCTS: In addition, Pella Insynctive Products are covered by the Pella Insynctive Products Software License Agreement and Pella Insynctive Products Privacy Policy in effect at the time of sale, which can be found at [Insynctive.pella.com](https://www.pella.com/insynctive). By installing or using Your Insynctive Products you are acknowledging the Insynctive Software Agreement and Privacy Policy are part of the terms of sale.

Notice of Collection of Personal Information: We may collect your personal information when you interact with us. Under the California Consumer Privacy Act (CCPA), California residents have specific rights to request this information, request to delete this information, and opt out of the sharing or sale of this information to third parties. To learn more about our collection practices and your rights under the CCPA please visit our link <https://www.pella.com/california-rights-policy/> at [pella.com](https://www.pella.com).

ARBITRATION AND CLASS ACTION WAIVER ("ARBITRATION AGREEMENT")

YOU and Pella and its subsidiaries and the Pella Branded Distributor AGREE TO ARBITRATE DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS (INCLUDES PELLA GOODS AND PELLA SERVICES) AND WAIVE THE RIGHT TO HAVE A COURT OR JURY DECIDE DISPUTES. YOU WAIVE ALL RIGHTS TO PROCEED AS A MEMBER OR REPRESENTATIVE OF A CLASS ACTION, INCLUDING CLASS ARBITRATION, REGARDING DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS. You may opt out of this Arbitration Agreement by providing notice to Pella no later than ninety (90) calendar days from the date You purchased or otherwise took ownership of Your Pella Goods. To opt out, You must send notice by e-mail to pellawebsupport@pella.com, with the subject line: "Arbitration Opt Out" or by calling (877) 473-5527. Opting out of the Arbitration Agreement will not affect the coverage provided by any applicable limited warranty pertaining to Your Pella Products. For complete information, including the full terms and conditions of this Arbitration Agreement, which are incorporated herein by reference, please visit www.pella.com/arbitration or e-mail to pellawebsupport@pella.com, with the subject line: "Arbitration Details" or call (877) 473-5527. D'ARBITRAGE ET RENONCIATION AU RECOURS COLLECTIF ("convention d'arbitrage") EN FRANÇAIS SEE [PELLA.COM/ARBITRATION](https://www.pella.com/arbitration). DE ARBITRAJE Y RENUNCIA COLECTIVA ("acuerdo de arbitraje") EN ESPAÑOL VER [PELLA.COM/ARBITRATION](https://www.pella.com/arbitration).

Seller shall not be held liable for failure or delay in the performance of its obligations under this Agreement, if such performance is hindered or delayed by the occurrence of an act or event beyond the Seller's reasonable control (force majeure event), including but not limited to earthquakes, unusually severe weather and other Acts of God, fire, strikes and labor unrest, epidemics, riots, war, civil unrest, and government interventions. Seller shall give timely notice of a force majeure event and take such reasonable action to mitigate the impacts of such an event.

Product Performance Information:

U-Factor, Solar Heat Gain Coefficient (SHGC), and Visible Light Transmittance (VLT) are certified by the National Fenestration Rating Council (NFRC).

Manufacturer stipulates that these ratings conform to applicable NFRC procedures for determining whole product performance. NFRC ratings are determined for a fixed set of environmental conditions and a specific product size. NFRC does not recommend any products and does not warrant the suitability of any product for any specific use.

Design Pressure (DP), Performance Class, and Performance Grade (PG) are certified by a third party organization, in many cases the Window and Door Manufacturers Association (WDMA). The certification requires the performance of at least one product of the product line to be tested in accordance with the applicable performance standards and verified by an independent party. The certification indicates that the product(s) of the product line passed the applicable tests. The certification does not apply to mulled and/or product combinations unless noted. Actual product results will vary and change over the products life.

For more performance information along with information on Florida Product Approval System (FPAS) Number and Texas Dept. of Insurance (TDI) number go to www.pella.com/performance.

Including during the construction period, casement windows should never be left open and unlocked for prolong periods or during high wind conditions to avoid sash detachment/damage.

Actual sizes tested for documented STC and OITC ratings may vary from the ASTM E 1425 sizes to better represent Pella product offering.

STC and OITC ratings shown may be conservatively based on products tested with thinner panes of glass.

STC and OITC ratings may be from test results from an equivalent product.

New Construction :**PAYMENT TERMS:**

WARRANTY: Pella® products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details. Neither Pella Corporation nor Pella Products of Omaha and Lincoln will be bound by any other warranty. Please be aware that product which is not fully paid for is not covered by the warranty.

RETURN FEES: A 50% Fee will be charged for all items cancelled by the customer after the Last Revision Date. Your sales representative can provide you with information related to Last Revision Dates.

Initials: _____

DAMAGED PRODUCT: Product delivered to jobsite that is received damaged, must be reported to our Trade Project Coordinator Dept within 10 calendar days of date of delivery. Damaged product reported after 10 calendar days of delivery will be considered jobsite damage and will be billable by our company.

MISSING PRODUCT: Product delivered by our company and found to be missing from the jobsite must be reported to our Trade Project Coordinator Dept within 5 calendar days of the delivery date, or the product will be considered stolen or disposed of at the jobsite and replacement product will be billable by our company.

Remodeling or Replacement :**PAYMENT TERMS:**

Orders placed by homeowners require a 50% down payment in advance of the order being placed. For remodeling or replacement jobs installed by our company, the customer can withhold a maximum of 5% of the contract price until the job is completed to the customer's satisfaction should any issues arise during completion of the work. Service parts ordered by our company which are not covered by the Pella warranty (see WARRANTY paragraph) must be paid for in full prior to scheduling or commencement of any service work by our company.

WARRANTY: Pella® products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details. Neither Pella Corporation nor Pella Products of Omaha and Lincoln will be bound by any other warranty. Please be aware that product which is not fully paid for is not covered by the warranty.

RETURN FEES: A 50% Fee will be charged for all items cancelled by the customer after the Last Revision Date. Your salesrep can provide you with information related to Last Revision Dates.

Initials: _____

PREFINISHING: For remodeling or replacement orders placed by homeowners, Pella Products of Omaha and Lincoln offers painting & staining applications prior to installation of our products. The stain color sample is only a general representation of the final product. Variations in different batches of stain along with natural differences in absorption rates, grain color, and characteristics of veneers and solid woods can and do affect the final wood color. Such variations will be considered normal and not cause for replacement. We will not accept returns based upon stains not matching samples, and will not issue monetary credit for any variation in final stain color from the sample.

Stain Color _____

Initials: _____

WINDOW TREATMENTS: Your new windows are custom made for your opening. Pella manufactures it's product to be of the highest quality in order that your new windows will be more energy efficient. Every Manufacturers frame is unique in profile and fit. It is possible that your existing interior mounted blinds or shades will no longer fit inside our frames. It is also possible that your existing shutters may not fit on your new energy efficient windows. Pella will not be responsible for these items and will not issue monetary credit or pay for any replacement blind or shades necessitated by the replacement of your windows.

Initials: _____

SECURITY SYSTEMS: During installation of Buyer's new windows and/or doors, security system wires and/or hardware may be damaged. Buyer is responsible for the coordination of their security system being disconnected prior to installation and reconnected after installation with a third party. Buyer acknowledges that Pella will not be responsible for these items and will not issue monetary credit or pay for any replacement of security hardware necessitated by the replacement of Buyer's windows.

Initials: _____

INSTALLATION IN EIFS/STUCCO: During installation of Buyer's new windows and/or doors in homes with EIFS or Stucco, Pella Windows and Doors will cut back the EIFS or Stucco to install

For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at www.pella.com

Buyer's new windows and/or doors. Buyer is responsible for the coordination of EIFS or Stucco work after installation of windows and/or doors through a 3rd party. Buyer is also responsible for coordinating the caulking of windows after completion of EIFS or Stucco work through a 3rd party. Buyer acknowledges that Pella will not be responsible for these items and will not issue monetary credit or pay for any EIFS work, Stucco work, or caulking associated with these types of installs necessitated by the replacement of Buyer's windows.

Initials: _____

RIGHT TO RENOVATE: If your home was built prior to 1978, a lead test must be performed by the contractor prior to Pella performing any installation services.

BUILDING PERMITS: It is the responsibility of the contractor to pull any and all permits necessary prior to Pella performing any installation services.

DAMAGED PRODUCT: Product delivered to jobsite that is received damaged, must be reported to our Trade Project Coordinator Dept within 10 calendar days of date of delivery. Damaged product reported after 10 calendar days of delivery will be considered jobsite damage and will be billable by our company.

MISSING PRODUCT: Product delivered by our company and found to be missing from the jobsite must be reported to our Trade Project Coordinator Dept within 5 calendar days of the delivery date, or the product will be considered stolen or disposed of at the jobsite and replacement product will be billable by our company.

Invoices will be submitted to the customer upon installation with the deposit applied first, with invoices for installations due in 30 days or when the project is substantially complete. Substantial completion is defined at the point when work is nearly complete, and the building can be occupied and used as intended. For remodeling or replacement jobs installed by our company, the customer can withhold to a maximum of 5% of the contract price until the job is completed to the customer's satisfaction should any issues arise during completion of the work. Service parts ordered by our company which are not covered by the Pella warranty (see WARRANTY paragraph) must be paid for in full prior to scheduling or commencement of any service work by our company.

Initials: _____

Each multi-panel and multi-slide system needs an approved design analysis and Pella Corporation stamped shop drawings signed off on prior to ordering. Since the products do not have an air and water performance rating, both overhangs and water managing patios or sloping are required. All multi-slide systems must have a minimum overhang of 50% of the height of the door for weather protection. All labor, product, and factory warranties will be voided without the minimum overhang requirements. Pella Windows & Doors of Omaha & Lincoln recommends a level rough opening for optimal performance. If the opening isn't level or doesn't include a slope away from the system, warranty exclusions will be applied.

Initials: _____

☐ **Project Checklist has been reviewed**_____
Customer Name (Please print)_____
Pella Sales Rep Name (Please print)_____
Customer Signature_____
Pella Sales Rep Signature_____
Date_____
Date_____
Credit Card Approval Signature**Order Totals**

Taxable Subtotal	\$1,779.50
Sales Tax @ 0%	\$0.00
Non-taxable Subtotal	\$216.75
Total	\$1,996.25
Deposit Received	\$0.00
Amount Due	\$1,996.25